



Support Nemours/Alfred I. duPont Hospital for Children by enrolling with NRG.

## Enroll with NRG Home and support Nemours/Alfred I. duPont Hospital for Children without doing anything more than paying your electricity bill.

Nemours/Alfred I. duPont Hospital for Children offers advanced pediatric care in more than 30 specialties including cancer, orthopedics, cardiology, transplant, and trauma. Contributions from this program will help them provide care to children who go to them for help and healing.

## Here's what you can expect when you enroll:

## Contribution to duPont Hospital for Children

NRG will make a \$50 initial contribution to Nemours/Alfred I. duPont Hospital for Children, then will contribute 1% of your annual energy spending moving forward.

## Price security

You will be locked into the same electricity supply price for 12 months.



*IMPORTANT OFFER DETAILS:	
Valid Service	This electricity service offer is valid for areas serviced by [utility].
Areas	
Eligibility	Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, all customer types, or in all areas. We do not offer service to customers with Net Meters. If you have a Net Meter and elect to enroll with us you will no longer receive energy credits from your utility. Additional eligibility requirements, terms and conditions may apply. Please see our Terms of Service for full details which can be found on the online enrollment form and in your Welcome Email/Letter.

Rewards Information	Enrollment Contribution Bonus: Your account will be eligible for a \$50 contribution to be made by NRG to Nemours/Alfred I. duPont Hospital for Children after 1 full month of active service.  Ongoing Contribution Bonus: After 12 months of active service with us, your account will be eligible for an amount equal to 1% of the supply portion of your monthly residential electricity bills to be contributed by NRG to Nemours/Alfred I. duPont Hospital for Children. Further, you must have an active account with us for 12 months to be eligible for the
	Ongoing Contribution to be made by NRG.  Please note: Contribution amount may be combined with contributions earned by other customers and will be made by NRG in its next scheduled payment to Nemours/Alfred I. duPont Hospital for Children. Only one contribution will be made for each of your accounts with us. Active accounts are defined as those that (i) are billing more than \$0 and (ii) for which we have not received a request to discontinue service or change programs. See our Rewards Program Terms for additional details.
Important Price Information	Your fixed electricity supply price for your first 12 billing cycles with us will be \$X.XXXXX per kWh as listed below:  The fixed electricity supply price is the same for 250, 500, 1,000, or 2,000 kWh average monthly usage. Service will begin after your utility processes our request to switch your service, which occurs within 10 days from the date you agreed to switch.
	After the expiration of the introductory period, your prices with us will be variable. We will determine the variable supply price in our discretion based on many different factors, which may include competitive prices, industry charges we are responsible for, applicable state and local taxes, profit margins, or other business conditions. For your reference, our electricity supply prices include generation and transmission charges and Gross Receipts Tax only, but they do not include any utility distribution charges or other utility fee or charge.
	Our current and historical prices are not an indicator of our future prices and we do not guarantee any savings. Our electricity supply prices may be higher than your utility's supply rate.
Applicable Fees	An early cancellation fee of \$10 per month remaining on the fixed price portion of your contract applies if you cancel your service during the first 12 billing cycles. There is no fee if you cancel during the variable price portion of this contract.
Budget Billing Information	You can request a budget billing plan for the supply portion of your bill with us. If you are already on a Budget Billing plan, your monthly budget billing amount may be adjusted and your utility may perform a true-up upon enrollment with us. Depending on various factors, including season, this true-up could result in a charge, or a credit.
Environmental Information	If you are enrolling in a program with renewable power, your price includes the cost for us to purchase Renewable Energy Certificates (RECs). We will purchase RECs produced by wind or solar power generation facilities located in the United States to match the stated percentage of your electricity usage.
About Us	Electricity service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC d/b/a NRG Home and NRG Retail Solutions, and we are licensed by the Pennsylvania Public Utility Commission (license # A-2010-2192350).